



Research Psychiatric Center

Patient Advocate

Patient Advocate for Research Psychiatric Center is (816) 444-8161.

The patient advocate can assist you if you feel that there has been a violation of your rights while at Research Psychiatric Center or if you have an unresolved complaint. The patient advocate can be reached Monday through Friday from 8 a.m. to 4:30 p.m.

If the need arises to see a patient advocate outside of these hours, please notify your team charge nurse or other staff member who will contact the nursing supervisor.

We will make all efforts to resolve your complaint. If you do not wish to utilize this mechanism or if your complaint cannot be resolved by the patient advocate, you have the right to file a grievance with:

Department of Health and Senior Services Health Standards and Licensure
Department of Health and Senior Services
PO Box 570
Jefferson City, MO 65102
(573) 751-6303
1-800-392-0210